

PROTECTING STAFF STOCK & PREMISES

Monitored



Monitored Shop
Shop Security Solution

Monitored Office
Office Security Solution

Monitored Unit
Unit Security Solution

"CASE STUDY"

Croydon Visitors Centre



Croydon Visitor Centre, which is situated alongside East Croydon Station, offers a wide variety of services to visitors 6 days a week every week; since its official opening at the end of 2008 the Centre's Team have reached ambassador status for Croydon through their welcoming and assisting in excess of 50,000 visitors.

The Centre has transformed the area, the clever refurbishment of the old derelict shops is a massive improvement and the centre teams work with local businesses, 80% of which believe it offers a useful service, has helped to revitalise Croydon's image

When planning the centre it was apparent that a great deal of thought would be needed in the design of the Centre's security, not only would it be securing expensive IT equipment and presentation displays but the all important team would need protecting too. The security of this prestigious operation was entrusted to the BCRU.

The BCRU installed a **MonitoredShop** security system which monitors the building for intruder and fire out of hours and offers the team access to help should they need it during business hours through its unique Lone Worker Support facility.

Alvin Shivmangle, the Centre Manager says *"From our opening in December 2008, our security systems have worked most efficiently. As well as giving customer-facing staff the confidence of reliable security back-up throughout working hours, 4BI has responded quickly and effectively in call-out situations and has provided excellent customer service and protection"*.

If you believe you'd benefit from a **MonitoredShop** security system and the lone worker facility it provides please contact us at the number above or click www.bcru.org/applynow.php



MonitoredShop

The Security System

The **MonitoredShop** security system can, in many cases, be installed with no capital outlay and is designed to provide so much more than just security; there are a variety of sensors which expand the systems detection and reporting abilities to cover smoke, gas, CO2 and flood as well as its incredible lone worker assistance functionality which now comes as standard with all Monitored Shop installations.

Lone Worker Support

A very exciting feature of the **MonitoredShop** security system is the lone worker support facility which enables users to initiate a silent activation and open the audio connection to the alarm receiving centre.

The system can be programmed to offer silent, discrete or full bells activations or, with additional activators, a combination of all three. The Alarm Receiving Centre (ARC) are able to differentiate between activators which means that the response mechanism offered can be tailored to the specific needs of your organisation dependant on how the system is triggered.

When the system is activated an audio link is opened between the ARC operator and the systems control panel enabling voice communications directly between the two. The operator is able to listen and speak or to listen discretely to assess the situation.

The available responses can be further refined with the introduction of passwords; the use of a duress password would indicate to the operator that the situation requires response escalation and a stand down password would indicate that all is well.

This feature has proven to be very popular with customers that find themselves in a situation where they are alone with a visitor or customer which, whilst not dangerous, still makes them feel uncomfortable. Simply having the ability to press a button and hear a friendly voice adds a level of comfort that couldn't be gained in any other way; it also sends a clear message to the visitor or customer that both the premises and the lone worker are protected.



Control Panel

The central processing unit is fully equipped with an onboard keypad, 110db sounder, simplex 2 way voice communication, digital communicator and easy to follow voice menus for local and remote operations

MonitoredShop from the BCRU | Business Crime Reduction Unit

Flood Detector
Detects and reports build ups of fluid as an early warning of flood or process overflow

Door & Window Contacts
Detects the opening of the door or window to which it is attached

4 Button Fobs
Remote Setting & Un-setting Fob with integral Lone Worker activator

Gas & CO Detectors
Wide range of gas and carbon monoxide detectors available

Smoke Detectors
Local audible & remote reporting smoke optical technology smoke detector with brigade response

Movement Detectors
Detects a combination of heat and movement within its 25 metre range

